



UNIVERSITY
OF STIRLING
STUDENTS'
UNION

IMPACT
REPORT
2010/11



Introduction



Welcome to the University of Stirling Students' Union Impact Report 2010/11. The Scottish education sector is facing great challenges.

These are national, but they are also local, and more than ever before, Stirling is facing these head on and as they come our way, the more opportunities we have to win for our students. We have taken part in national consultation on the Green Paper for a Scottish solution to Higher and Further Education, the UKBA consultation on international students' visa's, and consultations conducted by Higher Education establishments and Students' Unions in relation to the student experience, but these have not just been national concerns; they have been local issues discussed with our students on the ground. This year we have seen a new Stirling student emerge, one that still pulls all-nighters for that 9am deadline, one that still scrimps and saves for those expensive textbooks, but also one that finishes off that essay on an all-night bus to London so that they can attend a national demonstration against tuition fees down south and against cuts.

These are of course not the only people the University of Stirling Students' Union, or indeed the students of Stirling, should thank and while I cannot name you all, it should be recognised that this Impact Report is a culmination of the hard work of officers, staff, other sabbaticals across Scotland, staff at the University of Stirling, NUS Scotland and countless other organisations and friends of the Union. This is not just our Impact Report; it's yours too and for all your support and guidance we thank you. The future may be uncertain for students in Stirling and across Scotland and while we don't know what the next few years of Government will bring, we do know that those newly politicised students won't disappear back to the books and the beer and we know that this is just the beginning of the changes to come. The Union has been through structural, financial and political changes over the last 3 years, but we continue to deliver and develop for our membership.

Please take time to read our Impact Report not because we want a pat on the head, but because for some of you there will be fresh ideas you want to implement but more importantly for many of you, you've been integral to our impact and without your support, we wouldn't be able to improve the lives of students.

Rhianna
Union President 2010/11



Contents

Introduction	2
Strategy & Governance	3
Representation	4
Education & Engagement	5
Campaigns	6
Community, Ethics & Environment	8
Student Development & Employability	9
Clubs & Societies	10
The Sports Union	11
Freshers & Refreshers Week	12
Commercial Services & Entertainments	13
Finance	14
Foreword	15
Contacts	16

Strategy & Governance

Following the Constitutional Review in the previous year, 2010/11 saw a new governance structure for the Students' Union introduced. This restructuring included the formation of a new 11 strong Trustee Board. The board is student led, with the four sabbatical officers and three elected students joined by four external appointments.

The Chair of the Board is Roger Mullin (*pictured right*). Roger is an Honorary Professor at the University of Stirling, a lecturer in the School of Management and a leadership consultant.

Ian King is a Stirling Alumnus and has worked at senior level and as a consultant in many Students' Unions; Ian was CEO of NUS Services Ltd for 13 years.

Sandy Bell is a Stirling Alumnus, a local Entrepreneur, and as a consultant, he has expertise in HR and Finance and Chairs the Union's Finance Committee.

Rob Shorthouse is also a Stirling Alumnus and a former President of the Union. He has worked as a political advisor and in public relations. He is currently Head of Media & Communications for Strathclyde Police.

During this first year, the Union has been exceptionally fortunate in being able to attract four high calibre trustees. They have not only provided tremendous advice and guidance to elected officers and staff, but they have helped the Student Union to advance in a stronger, more strategic and sustainable direction.



Moving into 2011/12, the Union is about to publish its first strategic plan. This will set out a framework for the development of the Students' Union for the next three years. The Unions Vision is "to make students' lives better."

Our Mission is to be a dynamic, ambitious and sustainable Union, which informs and empowers all students in order to shape and enhance the content and quality of their own learning journeys. This is underpinned and demographically aligned within relevant democratic, representative and social structures.

The plan is a blend of continuity and change. It recognises existing strengths and seeks to reinforce and develop these qualities. It also clearly identifies areas where the Students' Union needs to meet challenges and fulfil its ambition.



Representation

Representation of students has always been the focus of the Union's activities and this has been the case during 2010/11 more so than ever.

Our membership is changing with more postgraduates, more international students and more mature students than ever before and we are doing far more to engage these students. We launched a new cultural induction programme for international and postgraduate students fully funded by UKCISA during Freshers Week.

This year we have sought to consult students on the individual issues that are unique to them to find out what's missing from their student experience. We have had a greater focus on the lives of international and postgraduate students, and this has been reflected in our work and our policies this year. With the numbers of postgraduate and international students increasing and with their issues becoming of greater concern, this change in focus on our student demographic must continue in the next few years.

The 22 strong Executive Team have been working hard to represent students in a number of areas, including being involved in discussions at various levels regarding the implementation of the new School system and have ensured that this new setup is focused on delivering for students. We've also been working hard to ensure the findings from the National Student Survey are analysed and that student opinion is being considered across every area of the University's operation. There was also a sense of achievement as the President and other officers attended the opening of the new University Library, one which was designed and put together thanks to the input of students.

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2,833

**student votes:
24.68% turnout
– the 2nd highest
in the UK**

”

The Students' Union is not just involved in the national voice that changes the world for all students, we also provide that individual support that can make all the difference for just one student.

Offering advice on appeals, complaints, plagiarism and academic misconduct to individual students is often the key to student retention. Housing this as Student Union activity also allows us to spot patterns and trends as they occur, allowing us to focus future campaigns on common issues.

On a democratic front, the Union had a record election turnout for the main Union elections in March 2011. 33 candidates stood for 18 positions including a newly elected representative for the Highland & Western Isles campuses.

In October 2010, we had a great turnout for our by-elections and those standing to be NUS delegates. These achievements in democracy haven't stopped at Stirling. We also had contested elections for NUS UK, NUS Scotland and also for liberation conferences and now have Stirling students sitting on NUS committees, such as the Scottish Executive Committee, the NUS Scotland LGBT Committee and the NUS Scotland Disabled Students' Committee.



Education & Engagement

The Union continues to provide support for the excellent work undertaken by students in their Departments who provide a key academic link to ensure that student input is encouraged, valued and acted upon within Departments. In the Autumn semester, support was provided to 391 Reps with 68 of those attending training provided by SPARQS (Student Participation Quality Scotland) with 302 given support in Spring 2011 with training for 11 Reps.

**SPARQs Associate Trainer
Nikki Holder,
3rd year, Psychology**

Being a course rep was a really amazing experience. I was impressed at how lecturers would be willing to listen to our comments and suggestions and take them on board! I had never had a first hand experience in shaping my education and I loved every minute of it. Becoming an Associate Trainer was one of the best decisions of my life. I got to take my passion for making a change and teach other course reps about the importance of their role in making sure their education is of the best quality that it can be. Student engagement is a vital part in ensuring that our education prepares us for life after University.

“
617
nominations
for 18 awards
”

This year has also seen the launch of our first student-led teaching awards: RATE (Recognising Achievement in Teaching Excellence). There was an incredible response from the student body with one of the highest turnouts in Scotland, demonstrating the great work being done by teaching staff across the University.

We were impressed not just by the number but by the quality of submissions that really demonstrated the high quality learning and teaching at Stirling. Working with the HE Academy, this new initiative ensures that the student experience and excellence in teaching remain at the top of the priority list for academics and the wider University community.



Campaigns

2010/11 was a year like no other for the student movement. Nowhere was this more visible than in the campaigns the Union took part in both at a local and national level. The NUS National Demo in November 2010 was the largest student protest in living memory and Stirling was represented by the bus load. We sent over 120 students to the demo in London, and students to demos in Manchester and Edinburgh. At a local level we have been working closely with UCU to protest against cuts (including holding lectures in the Union). Working with NUS Scotland, we ensured that the student voice was heard in the run-up to the 2011 Scottish elections through the Reclaim Your Voice campaign with 200 staff, students and 5 MSP's taking part in the campaign.

We went on to hold a major Mental Health campaign in the second half of the Spring semester, thanks to the generous support of Sodexo. Our Vice President Education and Engagement was certified as a trainer for Scottish Mental Health First Aid Training which allowed us to train more than 70 students through the course to date. On the back of this, we ran a campaign around Mental Health which saw over 1,000 students engage in a variety of ways such as self help strategies, healthy eating and relaxation, free fruit, guides and laughter workshops.

Liberation and equality are central to the Union, and we've conducted campaigns and equality training for volunteer campaigners across political and liberation groups. These groups have conducted campaigns to change the lives of students beyond their education with campaigns including Trans equality; equality of access and participation in sport; violence against women; AIDS awareness; anti-cuts to rape crisis services and hate crime.



Think Positive Campaign Erin Grant 3rd year, Biology & Psychology

The Think Positive campaign took place on a busy Tuesday morning in the Atrium, catching the endless stream of students heading around campus. With fresh fruit on offer, our fellow students were happy to hear us out. Many were curious about the free laughter workshops which would take place a couple of days later, promising to attend and to spread the word. The top tips for de-stressing were well received and lots of the students were really surprised to hear of the many benefits of simply drinking water. With the Think Positive tips also online, students can access the information whenever they feel themselves becoming stressed or feel it's time for a healthy change.





SMHFA Training feedback
Alasdair Lemon,
3rd Year, Marine Biology

I really enjoyed the mental health training because it was really interesting and very informative. Before taking the course I thought I had a good understanding of what mental health was but after taking the course I discovered that I had a basic knowledge of it. The training has helped me notice when people are showing signs of distress/trouble and has given me the ability to help them through this.

Demolition
Correen Dickson,
2nd Year, History, Politics
and Professional Education

The national Demo was one of the best experiences I have had at Stirling, as regional organiser for central Scotland I was responsible for organising and linking up universities and colleges so that they could get students down to the London Demo. We had over 120 students from Stirling attend and the rally itself had over 52,000 students at it. Unfortunately the vote was still passed but the level of student engagement and activism from this event has really been boosted and now I feel that students truly believe that they can shape their world around them!



Community, Ethics & Environment

This area of the Union's activity has seen a massive rise in recent years, driven on by the input of interested students.

On an E&E front, we have been working closely with Going Carbon Neutral Stirling on events such as the Swish, Swap, Salvage stall held in April 2011 as well as working with them to ensure we, and our clubs, are doing all we can to enhance our green credentials. We also continue to work with the University on a series of initiatives such as the Big Student Switch Off to encourage sensible energy use in University residences. All of this work was duly recognised by the award of a Green Impact Silver Award by the National Union of Students Services Ltd. Our students have been hard at work as well.

Stuart Bence and Susan Jones of the Nature Society were named amongst the Top 15 Eco Heroes in the Young Scottish Green List for the hard work they are doing. Indeed the Nature Society now has responsibility for the Wildlife Garden near the Principal's House on campus.

This small area has been transformed into a combination of small scale vegetable patches, fruit trees and wildlife areas, including a pond and bog area. They are passionate about ensuring the area be used as an education tool for students and staff on how to garden for wildlife. They also hope it will provide a small amount of fruit and vegetables for members to take home if they wish.



“RAG and its activities raised in excess of £2.5k for 9 different charities.”

Our People and Planet Society organised a One Shoe Day, an event to encourage people to think about people in developing countries who have no choice other than to go barefoot. They have plans to expand this event in the future to raise money through sponsorship and collect second hand shoes to send off to developing countries where they are very much needed.

Also, a new 'Veg Bag Scheme' was launched in co-operation with Bellfield Organics, selling bags at a lower price to students, showing that it needn't be out of students financial range to buy local, fresh, organic veggies.

We had a new FLOSS (Freecycling) Society established and the University commended us on the introduction of our travel mugs for Underground and energy saving lighting in the Union Shop.

On a charitable front, a great number of individuals did a tremendous amount of work to raise money for charitable causes including those supported at both the Clubs and Sports Union Balls. The enthusiasm of our RAG (Raise and Give) group saw a host of events take place during the year including the Monday Pub Quiz in Studio, Transmission charity gig for Leukaemia Care, Pyjama party in Glow and a day of games in the Atrium to raise money for Children in Need and Head shaving in aid of the Eilidh Brown Memorial Fund to name but a few.



Between Nov 2010 and March 2011 clubs saved over 5.82 tonnes of CO2 by sticking to carbon cutter plans!



Student Development & Employability

Following its launch last year, the Union continued its tremendous work on the Student Leadership Programme, thanks in no small part to the generous financial support of Endsleigh. In total, 78 people applied for the Bronze level with 25 completing and from those who had already completed the Bronze award last year, 10 applied for the Silver scheme with 5 completing.

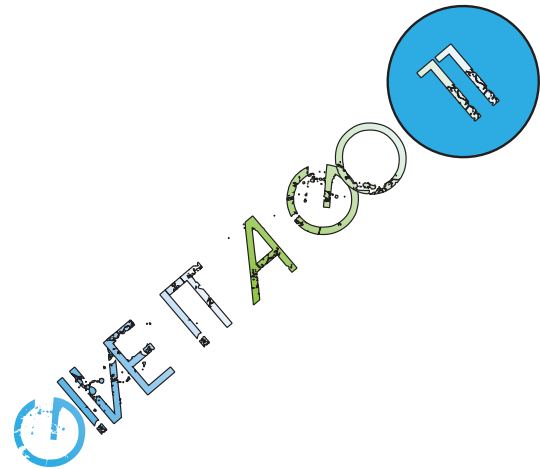
The Union also continued its TANDEM Programme, a language exchange scheme focusing on learning languages in a fun and relaxed social environment with a language partner without the formality and pressure of tutors, exams or lectures.

There are 114 students currently on the Tandem database, which is promoted through the Language Learning Society and the Union website. A launch event was held during semester one, during International week.

Also this year, the Union benefitted through the volunteer work provided by a number of interns. This provided student input into initiatives such as the Postgrad Buddy Scheme, the Union website and media/marketing.

The Union has in the last few months been working towards achieving the Investors in Volunteers Award. We have identified areas of strength and areas for further development and have created a development plan to work towards. Our final assessment is due to take place in September 2011.

The Union continues to encourage people to try something new which is why we put on Give It a Go weeks at the start of each semester. In September 2010, over 50 clubs opened their doors, putting on over 60 activities or events. In February over 30 clubs took part putting on over 35 events throughout the week. These weeks give clubs a chance to showcase what they do whilst offering students a chance to try something new.



Clubs & Societies

Our clubs continue to flourish and provide incredible opportunities for students to take part in their favourite activities whilst making lifelong friends. Some highlights this year include the Strategy, Gaming and Role Play society qualifying 2nd in Britain; the Drama Society will perform for the very first time at The Edinburgh Fringe in August 2011 and the International Society (our biggest society with 300 members) have organised trips around Scotland to places such as St. Andrews and the Isle of Arran.

Clubs & Societies not only support the direct activities their names suggest; they provide tremendous networks of support and friendship for the people who take part in them. New clubs are regularly formed (this year we welcomed Bowling; Language Learning; Teacher's Society; English Society; F.L.O.S.S. and the Marine Society). The assistance provided through having dedicated officers and staff, ensures that the societies receive all the assistance they require in order to flourish.

Susan Jones, Nature Society President

Stirling University Nature Society hosted a BioBlitz in the Spring semester to record all living species on the University campus. This included plants, fungi, insects, birds, mammals, reptiles, amphibians, fish and bacteria and microbes. This event, funded by support from the Union, sought to engage the student community, staff, local groups and organisations, as well as national conservation organisations into helping to record what's on campus.

We envisage our findings being of great importance not only to our Society and members, but to the School of Natural Science as a tool for improving teaching quality and offering a greater variety of research projects on the campus grounds.

“ 1182 individual members; 25 % of those members being involved in more than one club. Our membership has never been higher. ”

This dedication was acknowledged this year at the Clubs & Socs Ball. For the first time, this event was held in a glamorous location and the 120 who attended this gala event all agreed it was a fitting event to recognise the achievements of clubs.

AirTV continued their good work including a much talked about documentary about the London DEMO-LITION campaign that was organised by NUS UK in November. They made a video which eventually bagged the 'NUS Scotland Best Student Media' award at the NUS awards 2011.

Air3 Radio have taken a step into the 21st century by making their Radio stream available on smartphones via an app. This along with a stunning website platform kept them at the forefront of student radio station.

Brig continues to produce a high quality newspaper for the student community and the engagement of a Marketing intern has also assisted them with developing a new marketing pack to attract the necessary funding to print.



The Sports Union

The Sports Union continues to be central to the activities of the Students' Union and this has been represented in 2011/12 by more Union funding than ever. More Sports Union members are now being developed through the provision of services ranging from transport to club finance to help with their club activity.

Whilst the core principle of the SU is around participation, and this is reflected in the number of participants taking place, the Sports Union also celebrates the tremendous achievement of its clubs.

Men's Football became the BUCS (British Universities & Colleges Sport) Premier League Champions; Men's Golf became BUCS Champions as well as Tennis, Women's Rugby, Cricket, and Athletics becoming Scottish Universities Champions. Cheerleading were also celebrating becoming Scottish National Champions.

“ More than
1500 members
taking part across
42 clubs ”

Coaching and development is a key element of the provision provided by the Sports Union to its teams and members and 2010/11 was no exception with more assistance than ever being provided. The Coaching programme currently has 15 employed coaches generously supported through the collaborative work of the Union and the Sports Development Service. The SU is always keen to encourage new and innovative sports to be developed and this year, we saw a new Boxing Club set up.



Freshers & Refreshers Week

Freshers 2010 was the Union's chance to not only welcome the new student intake, but to welcome back all students to the Stirling campus and promote the 2 Week long activities (both day and night) that were planned for their enjoyment.

Daytime activities ranged from the traditional Freebie Fayre and club days, to those which focused around Fairtrade and Volunteering opportunities. A newly developed Media Pack ensured we were able to maximise marketing opportunities ahead of and around these events and were able to attract lead sponsorship for Freshers and ReFreshers from our friends at Specsavers.

Welcome events were also held in the Union for new students (who got a nice co-branded Union/University welcome pack complete with Union planner); a coffee morning for mature & postgraduate students as well as the University's official welcome to all international students hosted by Principal, Professor Gerry McCormac.

In the evening, the Union became the hub for student activity with a variety of events including Comedy, Live Music, Foam Party and guest DJ's with a massive night featuring Dance Nation and the Cut Up Boys. Our F Passes, which allowed access to every single event taking place, sold out in record time.

“

6,099

ticket sales across
13 events during

Freshers
2010 ”

ReFreshers 2011 saw us continue our key theme of diversity with both a mixture of day and night activity focused on student demand. As well as holding a sold out Comedy night, we responded to student demand and put on a Silent Disco. Day highlights included the launch of the Union's elections, Freebie Fayre and a special Charity Fashion Show in aid of Save the Children in which clubs including Cheerleaders and Swimming took part. During this period we also sought to attract additional use for our nightclub space and in doing so, were able to bring in a variety of classes aimed at students including tango, pole fitness and zumba to compliment the activities undertaken by the likes of Dance@SU and SUDS (Drama Society).

REFRESHERS 11



Commercial Services & Entertainments

The Union's Studio Bar and Starbucks Coffee Shop continued to support the student community by providing relaxed social spaces where students can meet and study.

Studio Bar hosted live entertainment during the year in addition to its regular programme of themed events, pub quiz, karaoke and Rock nights. We've also worked with clubs such as Paintball to put on specific nights to meet their needs. Sports fans were, as usual, an important part of the Union's social life. They enjoyed live premier league football, rugby, international cricket and golf – raising the roof with their cheers as they watched Scot Colin Montgomerie captain the Ryder Cup team to victory in October last year. The friendly atmosphere of the Union encouraged 7% more customers to try the food where excellent pizza and good value for money home cooking proved a hit with students who can expect more of the same next year.

The closure of the Long Bar allowed the commercial team to focus on providing appropriate products for the changing demographic of the student population. Following a student focused online survey asking for input, and in line with strategic objectives, the space previously used by the bar has been transformed into a social learning space where undergraduates, postgraduates and international students have all enjoyed great Starbucks coffee.

Sales in Starbucks increased by 50% as we extended our product range and increased our opening hours until 8.00pm. Our Travel Mug initiative provided students with mugs at cost price, free coffees and supported the Union's continuing efforts to reduce our carbon footprint.

The Union was also the proud host of NUS Scotland's The Gathering in August 2010. This event brought together all Student Union's in Scotland and the event was a tremendous showcase for Stirling.

In May 2011, the Union also hosted the annual Sports Union Final Fling with over 1,000 people attending this special event in a marquee set next to the stunning location of Airthrey Castle.

The commercial team have worked hard this year to provide products and services to suit the needs of our members. Our commitment to improving quality resulted in Studio bar being accredited with NUS Services Best Bar None Award 2010/2011. Quality initiatives resulted in a 4% increase in catering sales and this combined with tighter controls over our operating costs, substantially reduced the financial deficit.



The Union Shop continues to provide a valuable resource for the student market and during this year we employed a new shop Manager, had a refit in the Shop and also launched our online shop which has seen University of Stirling hoodies going as far afield as Australia and USA.

Calum Gibson Rock Society President



Every week we host "Rock Night" in Glow. This night is important to the club for many reasons, the main one being it is the primary source of income for the club (aside from start of year memberships) which allows us to subsidise trips (such as our annual trips to Glasgow & Edinburgh) for the members of the society. It also allows us to give members of the society the chance to get trained up and DJ in a club, as all our DJs are members. This gives members an experience they may not get with other clubs. Aside from this, it is important for Stirling to have a night such as this, as in a city dominated by clubs that play little more than dance and techno music, those who are into rock and metal would have no night for them if Rock Night was not around. It is a good place for these people to socialise and for many is their "night out" of the week.

Finance

With the Students' Union utilising the last of its reserves as well as carrying a deficit reserve of £44,326, 2010/11 was always going to be a financially challenging year. However, the hard work completed on governance, staff, and systems changes in 2009/10, ensured that tackling the structural deficit in 2010/11 was not merely an aspiration, but something the Union really could achieve. The forecast for incoming resources for 2010/11 is £1,248,115 (2009: £1,437,133) with forecast net outgoing resources of £1,253,640 (2009: £1,498,506) producing a forecast end of year deficit outturn of £5,525 (deficit in 2009: £61,373).

The variances to prior year are transformational although the incoming resources fell significantly by £189,018, the total expenditure saving of £244,866 exceeding the reduced income by £55,848.

This tremendous financial turnaround was due to many factors but without doubt, the introduction of an experienced Commercial Manager and a committed and dedicated core staff and student team made the largest direct impact to the Union's finances. Although the Union is still working within very tight financial constraints, 2011/12 has been budgeted to be a year of modest growth with plans in place to build on semester two's incoming resources trajectory.

	Actual 2009-2010	Forecast 2010-2011	<i>Variance</i>
Block Grant /additional support	479,725	360,000	-119,725
Other Income	957,408	888,115	-69,293
Total Incoming resources	<u>1,437,133</u>	<u>1,248,115</u>	<u>-189,018</u>
Total out going resources	1,498,506	1,253,640	-244,866
Deficit/Surplus	-61,373	-5525	55,848
Reserves	17,047	-44,326	-61,373
	<u>-44,326</u>	<u>-49,851</u>	<u>-5,525</u>

Block Grant Departmental Breakdown

2010/11 Forecast Block Grant Departmental Breakdown



2009/10 Actual Block Grant Departmental Breakdown



- Activism & Welfare
- Clubs & Socs
- Marketing & Events
- Sports Union
- Central Office

Foreword

As I take office as Union President, I am already beginning to see the mountain of work to be done with the University and the Scottish Government in shaping Higher Education here at Stirling. There will be many challenges for our Union over the next year, but I am extremely optimistic, with my head held high, full of ideas and with high hopes for the future of our Union and our University.

The Union is recovering from a difficult financial situation, but is well on the way to becoming a more sustainable operation. The situation is very fragile and one of my main focuses this year will be ensuring the financial security of the Union for the years to come.

Myself and the rest of the Sabbatical team will be keen to provide clear leadership for the student membership and ensure that the view of students are central to everything that we do in the year ahead.

We need to think of new and innovative ideas on how to engage our membership and I plan to step forward to find the most effective way to work with the students here at Stirling so that they have a say in their Union and their education.



On behalf of myself, Jamie, Hollie, and Chris, I would like to thank the outgoing Sabbs for their work over the past year, as well as the staff and executive officers who have put in the hard work in keeping our Union afloat and representing us on a local and national level.

Next year will be crucial for Stirling and we plan to be there to ensure that your University and your Students' Union continues in the right direction for a brighter and more sustainable future.

*Luke
Union President Elect*



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